**FOI Request Part 3**

1. Details of all complaints made by tenants about the organisation’s housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was.
2. Details of all complaints made by prospective tenants and applicants about the organisation’s housing service in the past five years, including the date of the complaint, reason given for complaint, whether the complaint was investigated and upheld, and what the outcome of the complaint was.

If this information could be broken down by request that would be very much appreciated. I would also like this information in electronic form, preferably as a CSV file or word document.