

66.5% OF OWNERS IN LINNVALE VOTE "YES"

We wrote to all owners in Linnvale in September 2010 asking them to vote on whether they wished the Association to continue to provide Open Space Maintenance for the next 10 years. We received a fantastic response, with the majority of owners voting for us to continue providing you with this service.

The total number of owners eligible to vote was 475 (this figure excludes properties owned by the Association as we automatically voted "Yes" for each of our 207 properties). The voting results were as follows: -

"Yes" votes	316	(66.5%)
"No" votes	3	(0.5%)
No response	156	(33%)

In order to continue as Manager of the Linnvale estate, we only needed the agreement of 30% of owners in order to reach an overall majority of 51% of residents. As you can see above, we far exceeded this target!

This means we will continue to carry out open space maintenance within the common areas on behalf of all owners until 2020. Please see the maps on pages 3 and 4 where these areas are marked in green.

Thank you to the many owners who signed and returned their Agreement Forms. If you did not return your signed form at the time, please do so as soon as possible. If you would like a copy of the Open Space Maintenance Agreement for reference, please contact the Maintenance Section or download a copy from our website.

We are currently tendering for our Open Space Maintenance contract to ensure that all owners receive an excellent quality service at the best possible price. We welcome any comments on the service provided, so please don't hesitate to get in touch with our Maintenance Section!

www.clydebank-ha.org.uk







Kirkwood Quadrant

WHY NOT FORM A TENANT AND RESIDENTS GROUP

Clydebank Housing Association (CHA) already has one registered tenants and resident group benefiting from our support both financially and in kind. The relationship between Clydebank Housing Association and this group is mutually beneficial in that the group gets to influence what is happening with their housing/estate and we get feedback from the group with which we can improve and develop our services.

As a residents group/association, you can work together for common aims. A group may come together for a whole range of reasons, eg to tackle environmental problems on an estate, conduct road safety campaign etc and become involved in all types of activities from running a community building to organising activities for young people.

Although all groups are different, they do often share common interests including identifying and solving problems which affect both tenants and owners, campaigning on particular issues, organising community events and more importantly, creating a sense of community spirit.

The interests and concerns of our tenants are a priority for the Association but those of owner occupiers and the contribution

they can make within our area of operation is also valued. CHA would meet regularly with representatives of tenants/residents groups to discuss ideas, interests and concerns, exchange information and to advise them of pending policy changes.

We can provide financial support to Registered Tenants Organisations (RTOs). However, groups who apply that are not registered or working towards registration may be funded at a reduced rate or supported to a different degree. All payments are made to contribute to the running costs of the Tenants/Residents Group, such as:

- Printing
- Stationery
- Travel Costs
- Tea/Coffee for meetings
- Venues for meetings/public meetings/ AGM's
- Publicity/advertising
- Training/conference attendance
- Affiliation/membership
- Translation/interpreting

We are not aware of any such groups currently operating in Linnvale and it is therefore a concern to us that the views and concerns of all residents in the area are not being heard.

Please contact Ali Mailey for further details or visit our website at www.clydebank-ha.org.uk where our Tenant Participation Strategy can be viewed/downloaded.







Livingstone Street



