



Applicant Update

Our Housing Applicants' Newsletter

This is the current version of our Housing Applicant newsletter. We hope you find the information contained in it useful while you remain on our waiting list.

Please contact us if you have any suggestions for improving this newsletter or if you need it in any other format, for example, large print or on audio CD.

What your points level currently means...

0 points	You have no defined housing need and it is very unlikely we will be able to offer you housing.
1 to 9 points	You have low points and it is unlikely we will be able to offer you housing in the near future unless your circumstances change.
10 points or more	Depending on your choices, we may be able to offer you housing at some point in the future.

Our property availability

We currently have 1,120 properties. Last year 116 became vacant (shown below by area) and were let to people on our waiting list. We had 808 people on our housing list.

Our property turnover by area

Area	Number of lets 2017/2018
Central	59
Radnor Park	36
Whitecreek	11
Drumry	7
Linnvale	3

Up to date information?

Please make sure you keep us up to date about who is living in your house, your contact details and your address, as this may impact on your points. Please do this as things change but also complete and return the annual review form we will send you, so that you stay on our housing list.

Housing Checklist

Have you thought of everything you need to do to move house?

Have you told us everything about your circumstances?



Are you happy with the area choices made in your application?



Are you prepared to move quickly?



Have you budgeted for the cost of living in your own home? For example:



- Council tax
- Gas/Electricity
- Rent
- Contents insurance
- Furniture
- Decoration & flooring
- Travel costs
- TV license

Paying Rent

Our current average monthly rents including service charges are:

1 bedroom: £271.09 2 bedroom: £284.70
3 bedroom: £352.00 4 bedroom: £423.52

We use the Scottish Federation of Housing Associations' rent affordability tool and all of our rents passed their affordability criteria.

You may be able to get help to pay your rent from Housing Benefit/Universal Credit depending on your circumstances and we can help with the forms at the sign up appointment.

We will offer you many ways to pay, for example:

- by Direct Debit
- by cheque
- by rent payment card (which we provide):
 - at a payment outlet (using cash or a debit card)
 - over the telephone (using a debit card)
 - over the internet (using a debit card)

We are here to help you

If you get a property with us and need help with budgeting, keeping out unwanted visitors, decorating, personal problems etc., Clydebank Housing Association will be here to help you.

Either through our own support services or by signposting you to another agency, we will be able to help you maintain your home and also help you deal with any issues which may make it difficult for you to live in a house or flat.

Please let us know if you require assistance with any of the above now or as early as you possibly can. Contact a member of our Housing Services team (some pictured) to discuss in more detail.



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Free IT Classes &
 College Courses
 Fitness Classes
 Free Cookery Classes
 Community Garden & Garden
 Workshops
 Cycling Events & Bike
 Maintenance Workshops
 IT Suite *and so much more!*

Competitive membership prices
 @ **Gym 81**

Volunteers always welcome
 @ **Centre 81**



Your Housing Options

As well as waiting to be rehoused by us, there are other options you may wish to consider...

Shared Ownership Shared ownership is a part-buy, part-rent solution to owning your own home. We often have shared ownership properties for sale. Contact the office to be added to the notification list.

Other Landlords There are 10 other landlords in West Dunbartonshire. Refer to the You and Your Application booklet received with your application or contact us for details.

Mutual Exchange We operate a mutual exchange register for tenants who reside locally and wish to swap homes. The register is available to view at our office.

Homeswapper If you are a tenant of a member of Homeswapper, an internet based online home exchange service, you can look free of charge for other tenants to swap with throughout the UK: www.homeswapper.co.uk.

Spotlight on... Radnor Park

- Spacious 2 bedroom flats
- Available to single persons, couples and families*
- Spectacular views
- Low-cost heat & hot water
- Major improvements
- Dedicated caretakers
- On-site laundries
- Close to local amenities
- Keep Scotland Beautiful Silver Award



Contact a Housing Assistant to add Radnor Park onto your areas of choice!

* not suitable for children under 12

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