

Clydebank Housing Association Ltd

Annual Assurance Statement to the Scottish Housing Regulator 2020

(as contained in our December 2020 ChitChat newsletter, page 9)

Clydebank Housing Association's Management Committee hereby submits this Annual Assurance Statement to the Scottish Housing Regulator, which has been prepared in line with Statutory Guidance, declaring that it is compliant with:

- All relevant regulatory requirements as set out in Chapter 3 of the Regulatory Framework
- All relevant standards and outcomes in the Scottish Social Housing Charter
- All relevant legislative duties
- The Standards of Governance and Financial Management

The Management Committee arrived at this conclusion following a robust review of its recording framework (in line with SFHA's "Social Landlord Self-Assurance" Toolkit and Supplemental Covid-19 Guidance), a comprehensive review of evidence and self-assurance factors including independent financial and non-financial audit reports, tenant feedback and previous Management Committee self-assessment exercises.

In considering our compliance with our legal and regulatory requirements in 2020, we have taken account of the considerable impact of the Covid-19 pandemic and consequent business, economic and social disruption. We have complied/continue to comply fully with the temporary changes to legislation and continue to follow national and local policy and requirements e.g. in respect of health and safety, physical distancing, travel, office opening, use of PPE, application of Test and Protect requirements and indoor gatherings.

We are confident that the measures that we have put in place and the contingency planning that we have implemented have ensured that we are able to continue to meet our responsibilities to our tenants, service users, regulators and funders. Where we adopted revised standards of service delivery including office closure, we communicated changes clearly to our tenants and maintained the necessary records to ensure continued support to tenants and a smooth resumption of normal service levels.

We continue to monitor our recently updated business plan, budget and financial assumptions in the context of the ongoing emergency situation and associated business interruption.

Our Business/Financial Plans 2020-2025 (updated in October 2020) were prepared in line with the Scottish Housing Regulator's (SHR) Business Planning guidance (December 2015) alongside their Business Planning

Supplementary Advice issued in August 2020. They reflect the impact/potential impact of the pandemic in areas such as rent affordability, treasury management and interest rates, our planned investment programme and arrears recovery levels. Our financial plans demonstrate that the Association remains on a sound financial footing.

During the process, the Management Committee identified improvements which will further enhance its current and future practices and has devised an improvement action plan which will be reviewed on an ongoing basis.

We continue to be committed to our Assurance Working Group, comprising 4 Committee Members, to manage continuous compliance and our annual programme. This will ensure that we have appropriate and effective arrangements in place to notify the SHR of any changes in assurance should they arise.

Clydebank Housing Association's Annual Assurance Statement for 2020 was agreed at its Management Committee meeting held on Tuesday, 24 November 2020.

Clydebank Housing Association's Management Committee has given delegated authority to Kimberley Tennant, Chairperson to sign this Annual Assurance Statement on behalf of the Association for submission to the Scottish Housing Regulator by 30 November 2020.

Kimberley Tennant, Chairperson
30-Nov-20

