

August 2022



“Offering our community more than a home”



Some of our dedicated staff team

How we support our new and existing tenants

In addition to our core services, maintaining the lowest rents in the district* and investing significantly in our major repairs programme, this booklet highlights some of the ways Clydebank Housing Associations supports their tenants in their tenancy.

We hope you find it of use. Please don't hesitate to contact us if you there is any other way we could support you.



Caring for our Existing Tenants

- Welfare rights service
- Tenancy sustainment service
- New bike storage in estates





Caring for our Existing Tenants, continued

- 100th birthday flowers



- Opportunities to shape our services



- Digital lending library



- 24/7 Tenant Portal



- Monthly 'cuppa and a chat' sessions with the Chief Executive



- World kindness day celebration



- Community benefits secured from all large contracts



- High level of quality publications



- Excellent online information



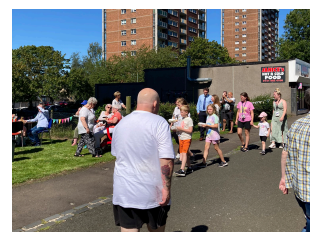
- Regular, popular events



- Free electric charge points in estates



- Support to residents groups



- Support to local groups



- Staff attend community events



- Access to all Centre81 services!



- CHA Power Ltd

1st April 2022 marks the sixth year in a row that CHA Power customers have seen no price increase. For these 370+ 2-bedroom properties, the charge remains at £51.78 (incl. VAT) per month for their carbon-friendly heat and hot water.





Caring for New Tenants

- Starter pack



- Gym81 voucher



- Decoration voucher



- Café81 voucher



- Welcome Card from the Chief Executive



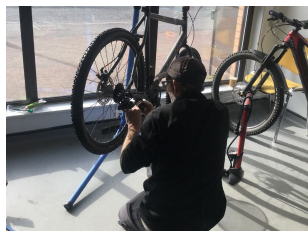
Centre81, available to all!



- Gym81 (£10 a month!)



- Bike mechanic for repairs



- Gardener on hand for advice



- Free bike hire



- Weekly bingo



- Community garden



- Annual gala day



- Park81



- Free classes



- Raised beds for community



- Christmas activities for all ages



- Cafe81



2-16 Braes Avenue,
Whitecrook
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*“Offering our community
more than a home”*



For information
on any of
our Centre81
activities, please
call us on 0141
533 7070



Centre81, Whitecrook



Interesting in applying for a house?

Apply for housing online

www.clydebank-ha.org.uk

or contact the office on 0141
941 1044



**If you or someone you know would like this booklet in any
other format, let us know.**

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