

Responded To Request 13 Oct 2025

Information relating to pest control, for the time period 1 April 2020 to 31 March 2025

1) Total expenditure by the Housing Association on pest control services, including both in-house provision and external/contracted services.

Answer: Between 1 December 2020 to 10 October 2025 total expenditure £7433.65

2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).

Answer: Pest guard Services (Scotland) Ltd

Contract Value: Sensitive Commercial Information

3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).

Answer: Between 1 December 2020 to 10 October 2025 there were 53 work orders.

We do not hold information on specific species being reported or the method of removing these from the property.

4) For any lethal control commissioned or carried out by the Housing Association, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).

Answer: We do not instruct killing of any animals.

5) A copy of any policy, guidance, or standard operating procedure relating to the Housing Association's pest control service or contractors.

We don't have a specific pest control policy. This is covered by our repairs and maintenance policy.

<https://clydebank-ha.org.uk/uploads/2025-02-19-13-33-09-RepairsandMaintenancePolicy-83262.pdf>